

31 July 2020

COVID – 19 Update on Service Delivery

Burger Centre considers the health and well-being of clients and family members to be of utmost importance. Our goal is to keep clients, staff, volunteers and family members safe.

Based on advice received yesterday from NSW Health and the NSW Chief Medical Officer Dr Kerry Chant PSM and taking all factors into consideration Burger Centre has made the difficult, yet necessary decision to close all Centre based programs to clients for a *period of 14 days effective from Friday 31st July to Friday 14th August inclusive*. A review will be undertaken prior to the conclusion of this period and will advise of further developments.

The advice has stated that there is a risk of continued community transmission of COVID -19 in the Local Government Areas (LGA's) of Randwick, Woollahra, Waverley and the Eastern part of City of Sydney (suburbs of Surry Hills, Darlinghurst, Woolloomooloo, Potts Point, Rushcutters Bay, Elizabeth Bay, Eveleigh, Alexandria, Beaconsfield, Rosebery, Eastlakes and Centennial Park).

Further to this a directive has been issued to all Residential Aged Care Facilities (RACF's) in the Eastern Suburbs that they should close to all visitors, particularly those residing on the above-mentioned areas for a period of 14 days. So, the Burger Centre has taken the difficult decision to close our programs to due our close proximity to Montefiore Randwick and to ensure the safety of all as a precautionary measure and wish to reassure you that there is currently no diagnosed cases of COVID – 19 among clients or staff.

Burger Centre has a COVID Safe plan registered with NSW Health and implemented the use of face masks for all staff as standard practice since 23rd July 2020.

Burger Centre continues to monitor the situation and will remain in contact through virtual support such as phone calls, video conference, and our increasingly popular ZOOM sessions during this period.

If you like to join us in any of our sessions and don't have the right equipment such as a digital device or computer, please let us know as we have capacity to assist.

Please don't hesitate to call us on 8345 9147 or email us (info@burgercentre.com.au) if you would like to find out more about this.

My team and I understand that periods of extended social distancing, could contribute to further social isolation and encourage you to phone the Burger Centre if you are feeling increasingly isolated, feeling anxiety, stressed or in need of assistance. Together with Jewish Care Social Work team and your CDC package providers we will endeavour to continue to offer you support during this rapidly changing and challenging period.

I thank you for your ongoing support and understanding in these unprecedented times.

Warm Regards



Bronwyn Elbourne
Senior Manager
Burger Centre